



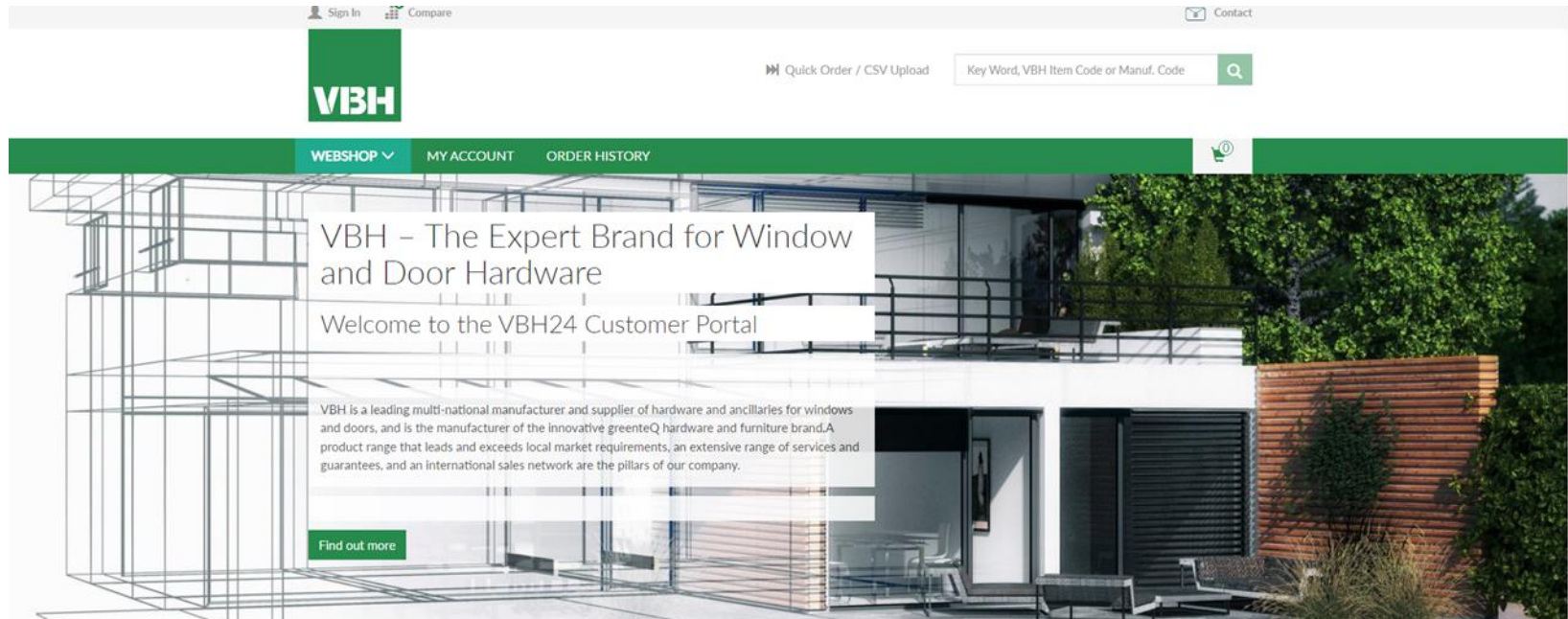
VBH24 Customer Portal

Introduction & User Guide

The easier way to order your hardware and manage your account with VBH

- Manage your ordering and Users
- Place orders
- Check prices
- Check stock
- Improved product search
- Set up Order Templates for quick ordering
- CSV upload option for quick bulk orders
- Order using our Product Configurator (bi-folds, tilt and turns etc)
- Set up Approvals processes
- Set up Cost Centres
- Set up automatic 'Subscription' orders (coming soon)
- Compare items
- View Order History and re-order from there
- View & download images, drawings, guarantee info, certification by item
- View & download invoices and delivery notes
- View catalogues and literature

From the Homepage you can browse our range (seeing List Prices), and contact us.



VBH is the expert brand for the manufacture and supply of top quality hardware and ancillaries for windows and doors. We supply products from our own greenteQ brand and those from selected third party hardware companies.

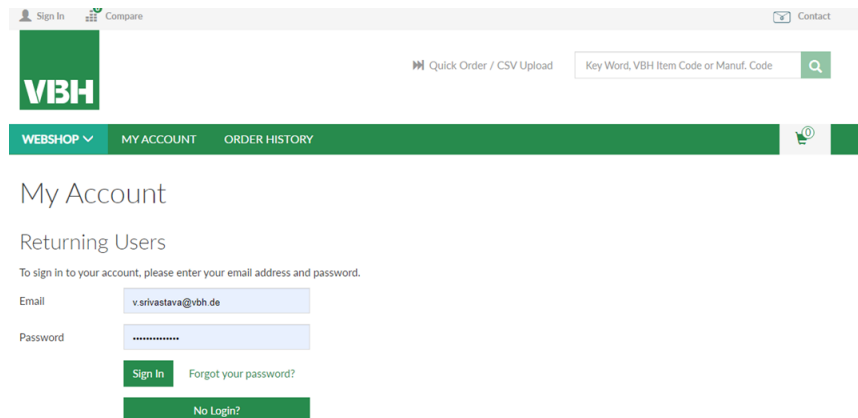
greenteQ is designed in the UK to meet the requirements of UK manufacturers, installers, specifiers and homeowners.

The range includes **Door Hardware**, such as **Door Handles**, **Door Hinges**, **Door Locks**, **Profile Cylinders**, and a **Window Hardware** selection that includes **Window Handles**, many choices of **Window Locks**, and **Window Hinges**. Our **Patio Door Hardware** range includes **Bi-Fold Door Hardware**, **Sliding Door Hardware**, **Lift/Slide Door Hardware** and **Tilt/Slide Door Hardware**.

At the foot of every page you can find out all the information you need to make dealing with VBH online easy.

| COMPANY | SERVICE | ACCOUNT | DOWNLOADS | GUARANTEES | LINKS |
|--------------------|------------------|--------------------|-----------------------------|--------------------------------------|------------------|
| About VBH | Contact Us | Login | Catalogues | greenteQ 10 Year | VBH Website |
| Imprint | FAQs about VBH | My Order History | Certification | Performance & Surface | Q-secure Website |
| Privacy Policy | Quick User Guide | My Purchasing Area | VBH Literature | Guarantee | greenteQ Website |
| Terms & Conditions | Opening Hours | My Approvals Area | Product Bulletins | greenteQ Coastline 25 | Videos |
| VBH (GB) Locations | Returns Policy | My User Profile | Profile Related Parts Lists | Year Surface Guarantee | |
| Careers | Virtual Tour | My Organisation | Useful Customer Forms | Q-secure Consumer Security Guarantee | |

Log in using your registered email address and password. Once you have logged in, all the prices that you see are those set up for you on our system.



Sign In Compare Contact

Quick Order / CSV Upload Key Word, VBH Item Code or Manuf. Code

WEBSHOP MY ACCOUNT ORDER HISTORY

My Account

Returning Users

To sign in to your account, please enter your email address and password.

Email

Password

[Sign In](#) [Forgot your password?](#)

[No Login?](#)

If you do not have login details you can click the [No Login?](#) link to bring up a contact form. Contact us and we will send you login details if you are an active or potential VBH trade Customer

We hope that you find the VBH24 Customer Portal to be a useful tool but we understand that nothing is always plain sailing.



These notes should cover most things but if you have an issue or don't understand something, contact us and we'll get you up and running in no time
Email: marketing@vbhgb.com (ideally with a screenshot showing your issue)

Remember: You will be unable to access the VBH24 Portal if your account is on hold for payment or is outside its credit limit. This is usually the reason why people have trouble logging on, so give those a check if you are having trouble.

**Thank you for using the VBH24 Customer Portal.
It's more than just a webshop**

