



VBH24 Customer Portal

Delivery Options

The easier way to order your hardware and manage your account with VBH

- Manage your ordering and Users
- Place orders
- Check prices
- Check stock
- Improved product search
- Set up Order Templates for quick ordering
- CSV upload option for quick bulk orders
- Order using our Product Configurator (bi-folds, tilt and turns etc)
- Set up Approvals processes
- Set up Cost Centres
- Set up automatic 'Subscription' orders (coming soon)
- Compare items
- View Order History and re-order from there
- View & download images, drawings, guarantee info, certification by item
- View & download invoices and delivery notes
- View catalogues and literature

Checking Out – Delivery Options

As you go through the checkout process you will be asked to select your delivery option

- ***Standard****
- ***Overnight***
- ***Overnight AM***
- ***Overnight Pre-10.30***
- ***Collect***

****Remember that all orders with a net value over £100 qualify for free Standard delivery to mainland Great Britain.***

The carriage charge is shown in the left hand column as you build your order. It may change depending on the delivery option that you choose at check out, but you will know the cost before confirming your order.

We hope that you find the VBH24 Customer Portal to be a useful tool but we understand that nothing is always plain sailing.



These notes should cover most things but if you have an issue or don't understand something, contact us and we'll get you up and running in no time
Email: marketing@vbhgb.com (ideally with a screenshot showing your issue)

Remember: You will be unable to access the VBH24 Portal if your account is on hold for payment or is outside its credit limit. This is usually the reason why people have trouble logging on, so give those a check if you are having trouble.

**Thank you for using the VBH24 Customer Portal.
It's more than just a webshop**

