

VBH24 Customer Portal @ www.vbhgb24.com



The easier way to order your hardware and manage your account with VBH

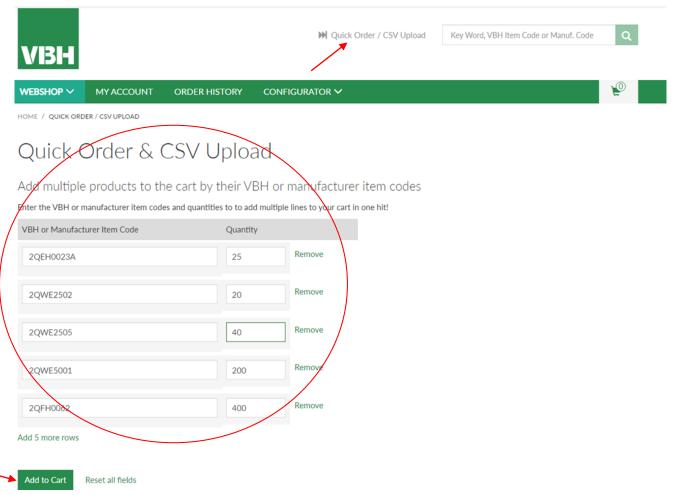
- Manage your ordering and Users
- Place orders
- Check prices
- Check stock
- Improved product search
- Set up Order Templates for quick ordering
- •CSV upload option for quick bulk orders
- Order using our Product Configurator (bi-folds, tilt and turns etc)
- Set up Approvals processes
- Set up Cost Centres
- Set up automatic 'Subscription' orders (coming soon)
- Compare items
- View Order History and re-order from there
- •View & download images, drawings, guarantee info, certification by item
- View & download invoices and delivery notes
- View catalogues and literature

Placing Orders – Adding Multiple Items via Quick Order



If you know the VBH or Manufacturer Item Code, you can add multiple items by selecting Quick Order. Just add the parts you need, and the quantities, then Add to

Cart.





We hope that you find the VBH24 Customer Portal to be a useful tool but we understand that nothing is always plain sailing.



These notes should cover most things but if you have an issue or don't understand something, contact us and we'll get you up and running in no time Email: marketing@vbhgb.com (ideally with a screenshot showing your issue)

Remember: You will be unable to access the VBH24 Portal if your account is on hold for payment or is outside its credit limit. This is usually the reason why people have trouble logging on, so give those a check if you are having trouble.



Thank you for using the VBH24 Customer Portal. It's more than just a webshop

