

Q-Smart Maintenance Guidelines

To ensure the optimum performance from your new greenteQ Q-Smart door handle, please follow the recommended guidance below:

1. Do not remove the handle from the door once it has been installed. In the event of needing to remove your Q-Smart handle, please consult the original installer
2. In the unlikely event of the fixing screws becoming loose, re-tighten them until they start to resist. Do not over tighten them as this will impair the operation of the handle and connected lock
3. Clean your handle regularly with a soft cloth to remove any dust and grime, taking care not to scratch the surface. Do not use any chemical or abrasive cleaner/substance as these could damage the surface coating on the handle
4. We suggest that you replace the batteries every 6 months to ensure that adequate power is always available

We also recommend that the other hardware on the door is inspected regularly (at least twice per year) and maintained in accordance to the manufacturer's instructions

General

Check that the door is opening and closing freely and is not catching on the door frame. If adjustment is required, please engage the services of your original installer or a door specialist to make any necessary adjustments. **Do not attempt to adjust it yourself!**

The opening/locking components on any door will be put under undue stress if the door is not opening/closing correctly.